

Unit 0: Course Overview

FSE101: Essentials of Field Service Elements

Course Objectives

1. Review Zinier – The Company and its business
2. Examine details for Field Service Elements
3. Create data required for field service
4. Explore automated and manual scheduling options
5. Explain the lifecycle of tasks and work orders

Course Structure

- Short lesson videos and demos explain:
 - ✓ FSE Desktop apps
 - ✓ Defining various data components for FSE
 - ✓ Scheduling and completing tasks
 - ✓ Task and work order lifecycle
- Get Certified: Pass the Exam:
 - ✓ Zinier FSE Practitioner (Level 1)

Thank you!